


















## Fall 2018 RA Satisfaction Survey - 442 Respondents or 50% of Residents

Each Semester we survey our residents about their RA. Below is what our Residents had to say.  
We'll use this information to make improvements next semester.

No.	Question	F '15	F '16	F '17	F '18	Trend
1	My RA is approachable	4.27	4.51	4.63	4.61	
2	My RA is a positive role model for the campus	4.08	4.36	4.48	4.52	
3	My RA cares about my well-being	4.09	4.37	4.49	4.49	
4	My RA has a good general knowledge about life at UPB	4.24	4.40	4.49	4.48	
5	My RA is accessible	3.90	4.33	4.44	4.42	
6	My RA is quick to respond to maintenance issues in my apartment	3.99	4.28	4.39	4.39	
7	My RA has made a positive impact on my UPB experience	3.87	4.16	4.30	4.37	
8	I have a positive relationship with my Housemates	4.01	4.24	4.30	4.29	
9	My RA has made an effort to get to know me	3.79	4.09	4.31	4.27	
10	My RA is helpful when conflicts arise with my housemates	3.82	4.10	4.20	4.25	
11	I am able to adequately study in my room	3.93	4.14	4.25	4.19	
12	I have attended 1 or more of my RA's program	3.77	3.97	4.14	4.18	
13	My RA has developed a sense of community in my section	3.65	3.96	4.04	4.17	
14	I feel comfortable expressing ideas, opinions, and beliefs in my apartment	3.90	4.14	4.19	4.17	
15	I feel comfortable with the noise level in my apartment	3.91	4.19	4.21	4.14	
16	I am interested in the program my RA puts on	3.77	3.99	4.07	4.08	
17	I have made an effort to get to know my RA	3.63	3.81	3.87	3.91	
18	I interact with my RA on a weekly basis	3.35	3.75	3.86	3.88	