



Multi-Cultural Residents Focus Group Spring 2019

On March 5 a focus group for multi-cultural residents was held to gauge opinions about Housing. This is the 8th year we've held such a focus group. Below are the results.

<p><u>What do you like about Pitt Bradford?</u></p> <ul style="list-style-type: none"> • Small classes • Accessible professors • Academic advising is helpful, especially in post-graduate plans • Donor Scholarships • It's affordable • Like the Financial Aid office • Leadership activities 	<p><u>What do you like about Res Life Programming?</u></p> <ul style="list-style-type: none"> • Tunnel of Oppression was great! • Any program with outside food is great
<p><u>What would you change about Pitt Bradford?</u></p> <ul style="list-style-type: none"> • Transportation straight to Wal-Mart • More club funding • Later hours of the Dining room • Meal times longer • More variety of food • Flex dollars used off campus • More flexible Metz staff • More jobs on campus 	<p><u>What would you change about Res Life Programming?</u></p> <ul style="list-style-type: none"> • Better advertising – put flyers up earlier • More entertainers • Carnival & inflatables are fun!
<p><u>What do you like about Res Life?</u></p> <ul style="list-style-type: none"> • LA is phenomenal! • Lounges are good to study and hang out • Bathrooms are clean • Like massages during finals week • We can cut through buildings when walking across campus • RA's are helpful • Like the Commons lounge • Bookstore is convenient 	<p><u>What could we do to retain students in Housing?</u></p> <ul style="list-style-type: none"> • Financial Aid is big issue to retaining students
<p><u>What would you change about Res Life?</u></p> <ul style="list-style-type: none"> • Larger showers in the Townhouses • Less prohibited items (hot plates, grills, etc.) • Communal kitchen • Clothes are left in the washing/drying machines • More food items at Midnight Breakfast 	<p><u>What could be done to be more inclusive?</u></p> <ul style="list-style-type: none"> • More cultural groups performing
<p><u>What do you like best about your RA?</u></p> <ul style="list-style-type: none"> • She communicates with us a lot • Takes care of problems quickly • They ask if we're ok • He follows up with me • She's patient with me 	<p><u>How can we improve Maintenance Issues?</u></p> <ul style="list-style-type: none"> • Can they let us know when they're coming to fix things? • TV's in the study rooms in Alexander are not working



University of Pittsburgh Bradford

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What would you change about your RA?

- He's busy, never around
- I see him outside my building but not inside
- Sign-out sheet for the vacuums
- RA office hours?

What Amenities would you like to see in Housing?

- Townhouse heating/cooling
- Mail Center open more hours
- Bookstore open more hours

How do you learn about events on campus?

- Flyers, emails, Commons hallway posters, texting

Rate your overall Housing Experience: 8.8/10