

## Dear Pitt Bradford Students,

Thanks to those of you who took our 2018 Dining Survey. We garnered 392 responses this year – **our highest response rate to date!** That is 44% of those who have a board plan!

Below is a synopsis of the results from the survey:

- Overall, students were happy with the speed of service in the Dining Hall.
- The staff was rated high as it relates to being welcoming and friendly to the students.
- The staff was rated high in being knowledgeable and helpful.
- The cleanliness of the facility was also very well rated.
- The variety of food was rated lowest followed by the availability of vegetarian options. All of this indicates that we still have work to do with the menu mix for the Dining Hall. We are working on making changes to the menu, and marketing our available special dietary options better to you.
- We had several great comments to help point us in the right direction as it relates to working on the menu (in addition to making other improvements).

We will use all of the data to make changes to the program we offer at UPB. As always, if we can be of assistance to you or if you have additional input to give, please don't hesitate to reach out. We believe in continually improving the program, so your input is an invaluable resource!

The winners of the Amazon Gift Cards are:

- **\$75** - **Jasmin Miller**
- **\$50** - **Hunter Chamberlain**
- **\$25** - **Yamiles Escalera**

Thank you again for taking your time to fill out the survey. We sincerely appreciate your time!

Best,

**Joel Meyer** | General Manager | Metz Culinary Management | University of Pittsburgh at Bradford  
300 Campus Drive, Bradford, PA 16701  
o: 814.362.7582 f: 814.362.0976 c: 716.378.0640